

**Payer Updates:** April 5-18, 2016, Experian's Payer Team has added the following new payers and made improvements to existing payers.

# **New Eligibility Payers**

- Aetna Better Health (VA)
- Affinity Health Plan Exchange\*
- > AmeriHealth Caritas Iowa
- ASR Health Benefits
- Equitable Life and Casualty\*
- Integral Quality Care\*
- Northeast Georgia Health Systems\*
- Unified Group Services\*

#### **New Claims Status Payers**

- > AmeriHealth Caritas Iowa
- > Harken Health
- L.A. Care Health Plan
- Novitas Solutions Medicare Batch\*

### **Payer Improvements**

# Eligbility:

- Kaiser Permanente of Northern California Search Options Updated:
  - 1. Subscriber's ID, Member's Last Name, Member's First Name, and DOB
  - 2. Subscriber's ID, Member's Last Name, and DOB
  - 3. Subscriber's ID, Member's First Name, and DOB
  - 4. Subscriber's ID and DOB
- ➤ Kaiser Permanente of Southern California Search Options Updated:
  - 1. Subscriber's ID, Member's Last Name, Member's First Name, and DOB
  - 2. Subscriber's ID, Member's Last Name, and DOB
  - 3. Subscriber's ID and DOB
  - 4. Subscriber's ID, Member's Last Name, and Member's First Name
- ➤ Keystone First Search Options: Subscriber ID updated to allow 6-17 AN characters
- ➤ UnitedHealthCare Eligibility Search Options: Subscriber ID updated to allow 2-20 AN characters

Claims Status: None

Embellishments: None

### **Discontinued Payers**

➤ Horizon NJ Health — Claims Status

If your clients would like to access any of the available payers, please have them contact their Client Administrators who can configure the payer access, Provider ID, and NPI information. If you have any questions about the payer list, please contact Customer Support at <a href="mailto:customer.support@passporthealth.com">customer.support@passporthealth.com</a>.

<sup>\*</sup> Special enrollment required

#### **Payers Health Exchange Identification and Information**

For the 2016 benefits year, the below payers are reporting generic Health Insurance Exchange (HIX) information indicating that a member is enrolled through the exchange in their 271 eligibility response. The message and type of information may vary by payer; however we will always flag these payers as "This is a Health Insurance Exchange Member".

### HIX information can be found in three locations within Experian Health/Passport eligibility:

#### eCare NEXT and OneSource clients:

#### MyResponse:

- This information will be displayed in the widget labeled "Health Insurance Exchange."
- This widget will combine an indicator "This is a Health Insurance Exchange Member," any grace period and/or premium paid to dates that were provided, along with any free-form text message segments received from the payer response pertaining to the member's HIX information.

#### • Full response:

- This information will be displayed in a "Benefit Description" section of the response and the description label will be HIX/ACA.
- o The "Benefit Description" section will combine an indicator "This is a Health Insurance Exchange Member," any grace period and/or premium paid to dates that were provided, along with any free-form text message segments received from the payer response pertaining to the member's HIX information.

#### **EDI clients:**

#### • <u>EDI:</u>

- This information will be displayed in the 271 returned to the client as an EB\*D\*\*\*\*HIX/ACA~ segment.
- o Any segments following the EB\*D in the related loop(s) will pertain to the member's HIX data. This will always include a message segment MSG\*This is a Health Insurance Exchange Member.~ and can also include DTP and additional MSG segments if the payer returned that information in the eligibility response.

DSID		Grace Period	Grace Period	Premium Paid	Premium Paid
טונט	Payer	Begin Date	End Date	Begin Date	End Date
28	Aetna	- 0		.0	
382	Altius Health Plans	Х	Х		
1156	Ambetter of Arkansas				
410	Amerigroup				
311	AmeriHealth	X	Х		Х
310	AmeriHealth Administrators	Х	Х		Х
314	AmeriHealth Caritas Pennsylvania	Х	Х		Х
367	Anthem	Х	Х		Х
431	Anthem Midwest (IN, KY, OH)	Х	Х		Х
432	Anthem Northeast (CT, ME, NH)	Х	Х		Х
433	Anthem Southeast (VA)	Х	Х		Х
434	Anthem West (CO, NV)	Х	Х		Х
891	Avera Health Plans	Х			
684	BCBS of Western New York	Х	Х		Х
34	Blue Cross Blue Shield of Alabama	Х	Х		Х
230	Blue Cross Blue Shield of Arizona	Х	Х		Х
335	Blue Cross Blue Shield of Arkansas				
35	Blue Cross Blue Shield of Florida				Х
270	Blue Cross Blue Shield of Georgia	Х	Х		Х
306	Blue Cross Blue Shield of Illinois	X	Х		Х
403	Blue Cross Blue Shield of Kansas			X	Х
36	Blue Cross Blue Shield of Louisiana	Х	Х		Х
227	Blue Cross Blue Shield of Massachusetts	X	Х		Х
407	Blue Cross Blue Shield of Michigan				Х
435	Blue Cross Blue Shield of Minnesota	X	Х		Χ
380	Blue Cross Blue Shield of Missouri	Х	Х		Х
880	Blue Cross Blue Shield of Montana	Х	Х		Х
427	Blue Cross Blue Shield of Nebraska	X	Х		Х
307	Blue Cross Blue Shield of New Mexico	X	X		Χ
412	Blue Cross Blue Shield of North Carolina	X	Х		Х
574	Blue Cross Blue Shield of North Dakota	Х	Х		Х
478	Blue Cross Blue Shield of Oklahoma	X	Х		Х
420	Blue Cross Blue Shield of Rhode Island	Х			

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239	Blue Cross Blue Shield of Tennessee BlueCare				
240	Blue Cross Blue Shield of Tennessee Commercial				
308 39	Blue Cross Blue Shield of Tennessee TennCare Select Blue Cross Blue Shield of Texas	X	Х		Х
879	Blue Cross Blue Shield of Vermont	^	^		^
336	Blue Cross Blue Shield of Wisconsin				
582	Blue Cross Blue Shield of Wyoming	Х	Х		Х
33	Blue Cross of California	X	X		X
40	Blue Cross of Northeast Pennsylvania	Х	Х		Х
470	Blue Shield of California	Х	Х		X
548	Boston Medical Center Healthnet				
865	CalOptima				
345	Capital BlueCross	X	Х		X
655	Capital District Physicians Health	X			
393	CareSource	X			
725	Celticare				
295	CHC Carenet				
250	CHC Group Health Plan	Х	Х		
245	CHC of Delaware	V	V		
741	CHC of Florida	X	X		
742 214	CHC of Goograp	X	X		
214	CHC of Georgia CHC of Iowa	X	X		
246	CHC of Iowa  CHC of Kansas City	X	X		
249	CHC of Natisas City  CHC of Nebraska	X	X		
284	CHC Of Nebraska  CHC Southern Health Services	X	X		
317	CIGNA				
617	Community Care of Oklahoma				
219	ConnectiCare				
1157	CoOportunity	Х	Х		Х
711	Coventry Advantra Savings				
585	Coventry Health and Life Nevada	Х	Х		
586	Coventry Health and Life Oklahoma	X	Х		
584	Coventry Health and Life-TN	X	Х		
589	Coventry Health Care Federal				
356	Coventry Healthcare National	X	Х		
869	CoventryCares of Kentucky				
659	Denver Health Medical Plan	X	Х		Х
882	Emblem Health	V	V		V
61 460	Empire Blue Cross Blue Shield  Excellus BCBS	X	X		X
215	Health America/Health Assurance	X	X		^
464	Health Net National	^	Α		
476	Health Net National Medicaid				
579	Health Partners of Minnesota Commercial	Х	Х		Х
580	Health Partners of Minnesota Medicaid	Х	Х		Х
581	Health Partners of Minnesota Medicare	Х	Х		Х
1354	Health Republic Insurance of New York				
296	HealthCare Inc.	Х	Х		
294	Healthcare USA (MO)	X	Х		
518	Healthfirst of New York				
532	Healthfirst of New York Medicaid				
533	Healthfirst of New York Medicare				
683	HealthNow	X	X		X
386	Highmark BCBS	X	X		X
1400	Highmark BCBS of Delaware	X	X		X
81	Horizon Blue Cross Blue Shield of New Jersey	X	X		X
713	Humana Independence Administrators	X	X		X
86	Independence Administrators  Independence Blue Cross FOC	X	X		X
900	Independent Health	X	X		X
315	Keystone First	X	X		X
313	Keystone Health Plan East	X	X		X
736	Magellan		<u> </u>		*
1011	MDWise Health Indiana Plan				Х
1014	MDWise Select Health Network				X
1015	MDWise St. Catherine				Х
1016	MDWise St. Francis				Х
1017	MDWise St. Margaret Mercy				

1018	MDWise St. Vincent			Х
1019	MDWise Total Health			Х
1020	MDWise Wishard			Х
1201	MHNet Behavioral Health	X	Х	
325	Molina			
326	Molina (CA)			
516	Molina (FL)			
327	Molina (MI)			
439	Molina (OH)			
517	Molina (TX)			
328	Molina (UT)			
329	Molina (WA)			
928	Molina (WI)			
396	Molina Healthcare of New Mexico			
482	Mountain State Blue Cross Blue Shield	X	Х	
390	MVP Health Care			
1261	New Mexico Health Connections			
627	Pacific Source Health Plan			
734	Paramount			
468	PersonalCare/Coventry Health of Illinois	X	Х	
472	PHC DEMO (Commercial)	X	Х	Χ
474	PHC DEMO (Medicare)			
505	PreferredOne			
453	Premera Blue Cross			Χ
395	Presbyterian Health Plan			
959	QualCare			
842	QualChoice Arkansas			
521	Scott and White Health Plan			
628	SummaCare Health Plan	X	Х	Χ
629	SummaCare Health Plan Medicare	X	Х	Χ
332	UNICARE			
287	UnitedHealthcare	X	Х	Χ
902	Univera			Χ
446	UPMC Health Plan			
445	UPMC Medicaid Health Plan			
244	Wellpath Select	X	Х	
211	Western Health Advantage			
929	WINhealth Partners			

# Payer List Changes: Claims & Remits

# The following payers have been ADDED to the Payer List:

		INSTITUT	IONAL		PROFESSIONAL				
Payer Name	Payer Code	2ndry	Claim ENR	Remit ENR	Payer Code	2ndry	Claim ENR	Remit ENR	Remarks
CountyCare	06541	N	N	Υ	06541	N	N	Υ	Added Remits
Little Company of Mary	LCM01	N	N		LCM01	N	N		New Payer
Orthonet Corporation - CIGNA	13381	N	N	N	13381	N	N	N	Added Remits

# The following CHANGES were made to the Payer List:

		INSTITUT	IONAL		PROFESSIONAL				
Payer Name	Payer Code	2ndry	Claim ENR	Remit ENR	Payer Code	2ndry	Claim ENR	Remit ENR	Remarks
Diversified Administration Corporation	06102	N	N		06102	N	N		Remit No Longer Available
Health Economics Corp	39026	N	N	Y	39026	N	N	Y	Payer Code Change from 75196 to 39026; 75196 invalid effective 6/1/16
UMR (formerly Lexington / CommonWealth Administrative	39026	Y	N	Y	39026	Y	N	Y	Payer Code Change from 37237 to 39026; 37237 invalid effective 6/1/16
UMR (formerly UMR San Antonio Benefit Planners)	39026	Y	N	Y	39026	Y	N	Y	Payer Code Change from 74223 to 39026; 74223 invalid effective 6/1/16
UMR Westerville (formerly Harrington Benefit Services - Col	39026	Y	N	Y	39026	Y	N	Υ	Payer Code Change from 95266 to 39026; 95266 invalid effective 6/1/16
Uniform Medical Plan	39026	N	N	Y	39026	N	N	Y	Payer Code Change from 75243 to 39026; 75243 invalid effective 6/1/16

# The following DELETIONS were made to the Payer List:

		INSTITUT	IONAL		PROFESSIONAL				
Payer Name	Payer Code	2ndry	Claim ENR	Remit ENR	Payer Code	2ndry	Claim ENR	Remit ENR	Remarks
21st Century Insurance and Financial Services	51028	N	N		51028	N	N	Υ	Payer Code Deactivated
Columbia United Providers	91162	Y	N		91162	Υ	N		Payer Code Deactivated effective 5/1/16
First Service Administrator's Inc Lakeland Florida	59276	N	N		59276	N	N		Payer Code Deactivated
Transchoice or TransSmile - First Service Administrator's	20807	Υ	N		20807	Υ	N		Payer Code Deactivated