

Payer Updates: September 13 – 26, 2016 -- Experian's Payer Team has added the following new payers and made improvements to existing payers.

New Eligibility Payers

- None

New Claims Status Payers

- North Dakota Medicaid Batch*

Payer Improvements

- None

Enhancements:

- None

Payer Name Changes, Consolidations, 5010 Conversions, Search Option changes:

- Amerigroup – Eligibility – Search Options: Optional Group Number added to all searches
- Anthem Midwest (IN, KY, OH) – Eligibility – Search Options: Optional Group Number added to all searches
- Anthem Northeast (CT, ME, NH) – Eligibility – Search Options: Optional Group Number added to all searches
- Anthem Southeast (VA) – Eligibility – Search Options: Optional Group Number added to all searches
- Anthem West (CO, NV) – Eligibility – Search Options: Optional Group Number added to all searches
- Blue Cross Blue Shield of Illinois – Claims Status – Search Option: Subscriber ID Validation updated to require one of the following combinations:
 - 3 letters + 1-14 letters and numbers
 - R + 2 numbers + up to 14 letters and numbers
- Blue Cross Blue Shield of Georgia – Eligibility – Search Options: Optional Group Number added to all searches
- Blue Cross Blue Shield of Missouri – Eligibility – Search Options: Optional Group Number added to all searches
- Blue Cross Blue Shield of Wisconsin – Eligibility – Search Options: Optional Group Number added to all searches
- CelticCare – Eligibility – Search Options: Beginning and Ending Date of Service added to all searches, up to 1 year in the past
- Kaiser Foundation Health Plan of Colorado – Eligibility – Search Option: 1. Subscriber ID, Name, DOB - 2. Subscriber ID, Last Name, DOB - 3. Subscriber ID, Name - 4. Subscriber ID, DOB - 5. Subscriber ID, First Name, DOB
- Kaiser Permanente of Georgia – Eligibility – Search Option: 1. Subscriber ID, Name, DOB - 2. Subscriber ID, Last Name, DOB - 3. Subscriber ID, Name - 4. Subscriber ID, DOB - 5. Subscriber ID, First Name, DOB
- Loomis – Eligibility – Search Options: Patient Name, Patient DOB added
- SCAN HMO – Eligibility – Search Option: STC Selection added to all Search Options
- UNICARE – Eligibility – Search Options: Optional Group Number added to all searches
- UnitedHealth Community Plan – Eligibility – Search Options: Subscriber ID updated to all 2-20 AN

Discontinued Payers:

- None

* Special enrollment required

If your clients would like to access any of the available payers, please have them contact their Client Administrators who can configure the payer access, Provider ID, and NPI information. If you have any questions about the payer list, please contact Customer Support at customer.support@passporthealth.com.

Payers Health Exchange Identification and Information

For the 2016 benefits year, the below payers are reporting generic Health Insurance Exchange (HIX) information indicating that a member is enrolled through the exchange in their 271 eligibility response. The message and type of information may vary by payer; however we will always flag these payers as “This is a Health Insurance Exchange Member”.

HIX information can be found in three locations within Experian Health/Passport eligibility:

eCare NEXT and OneSource clients:

- MyResponse:
 - This information will be displayed in the widget labeled “Health Insurance Exchange.”
 - This widget will combine an indicator “This is a Health Insurance Exchange Member,” any grace period and/or premium paid to dates that were provided, along with any free-form text message segments received from the payer response pertaining to the member’s HIX information.
- Full response:
 - This information will be displayed in a “Benefit Description” section of the response and the description label will be HIX/ACA.
 - The “Benefit Description” section will combine an indicator “This is a Health Insurance Exchange Member,” any grace period and/or premium paid to dates that were provided, along with any free-form text message segments received from the payer response pertaining to the member’s HIX information.

EDI clients:

- EDI:
 - This information will be displayed in the 271 returned to the client as an EB*D****HIX/ACA~ segment.
 - Any segments following the EB*D in the related loop(s) will pertain to the member’s HIX data. This will always include a message segment MSG*. This is a Health Insurance Exchange Member ~ and can also include DTP and additional MSG segments if the payer returned that information in the eligibility response.

DSID	Payer	Grace Period	Grace Period	Premium Paid	Premium Paid
		Begin Date	End Date	Begin Date	End Date
28	Aetna				
382	Altius Health Plans	X	X		
1156	Ambetter of Arkansas				
410	Amerigroup				
311	AmeriHealth	X	X		X
310	AmeriHealth Administrators	X	X		X
314	AmeriHealth Caritas Pennsylvania	X	X		X
367	Anthem	X	X		X
431	Anthem Midwest (IN, KY, OH)	X	X		X
432	Anthem Northeast (CT, ME, NH)	X	X		X
433	Anthem Southeast (VA)	X	X		X
434	Anthem West (CO, NV)	X	X		X
891	Avera Health Plans	X			
684	BCBS of Western New York	X	X		X
34	Blue Cross Blue Shield of Alabama	X	X		X
230	Blue Cross Blue Shield of Arizona	X	X		X
335	Blue Cross Blue Shield of Arkansas				
35	Blue Cross Blue Shield of Florida				X
270	Blue Cross Blue Shield of Georgia	X	X		X
306	Blue Cross Blue Shield of Illinois	X	X		X
403	Blue Cross Blue Shield of Kansas			X	X
36	Blue Cross Blue Shield of Louisiana	X	X		X
227	Blue Cross Blue Shield of Massachusetts	X	X		X
407	Blue Cross Blue Shield of Michigan				X
435	Blue Cross Blue Shield of Minnesota	X	X		X
380	Blue Cross Blue Shield of Missouri	X	X		X
880	Blue Cross Blue Shield of Montana	X	X		X
427	Blue Cross Blue Shield of Nebraska	X	X		X
307	Blue Cross Blue Shield of New Mexico	X	X		X
412	Blue Cross Blue Shield of North Carolina	X	X		X
574	Blue Cross Blue Shield of North Dakota	X	X		X
478	Blue Cross Blue Shield of Oklahoma	X	X		X

420	Blue Cross Blue Shield of Rhode Island	X			
239	Blue Cross Blue Shield of Tennessee BlueCare				X
240	Blue Cross Blue Shield of Tennessee Commercial				X
308	Blue Cross Blue Shield of Tennessee TennCare Select				X
39	Blue Cross Blue Shield of Texas	X	X		X
879	Blue Cross Blue Shield of Vermont				
336	Blue Cross Blue Shield of Wisconsin				
582	Blue Cross Blue Shield of Wyoming	X	X		X
33	Blue Cross of California	X	X		X
40	Blue Cross of Northeast Pennsylvania	X	X		X
470	Blue Shield of California	X	X		X
548	Boston Medical Center Healthnet				
865	CalOptima				
345	Capital BlueCross	X	X		X
655	Capital District Physicians Health	X			
393	CareSource	X			
725	Celticare				
295	CHC Carenet				
250	CHC Group Health Plan	X	X		
245	CHC of Delaware				
741	CHC of Florida	X	X		
742	CHC of Florida Medicare	X	X		
214	CHC of Georgia	X	X		
246	CHC of Iowa	X	X		
247	CHC of Kansas City	X	X		
249	CHC of Nebraska	X	X		
284	CHC Southern Health Services	X	X		
317	CIGNA				
617	Community Care of Oklahoma				
219	ConnectiCare				
1157	CoOpportunity	X	X		X
711	Coventry Advantra Savings				
585	Coventry Health and Life Nevada	X	X		
586	Coventry Health and Life Oklahoma	X	X		
584	Coventry Health and Life-TN	X	X		
589	Coventry Health Care Federal				
356	Coventry Healthcare National	X	X		
869	CoventryCares of Kentucky				
659	Denver Health Medical Plan	X	X		X
882	Emblem Health				
61	Empire Blue Cross Blue Shield	X	X		X
460	Excellus BCBS	X	X		X
225	Harvard Pilgrim	X	X		
215	Health America/Health Assurance	X	X		
464	Health Net National				
476	Health Net National Medicaid				
579	Health Partners of Minnesota Commercial	X	X		X
580	Health Partners of Minnesota Medicaid	X	X		X
581	Health Partners of Minnesota Medicare	X	X		X
1354	Health Republic Insurance of New York				
296	HealthCare Inc.	X	X		
294	Healthcare USA (MO)	X	X		
518	Healthfirst of New York				
532	Healthfirst of New York Medicaid				
533	Healthfirst of New York Medicare				
683	HealthNow	X	X		X
386	Highmark BCBS	X	X		X
1400	Highmark BCBS of Delaware	X	X		X
81	Horizon Blue Cross Blue Shield of New Jersey	X	X		X
82	Humana				X
713	Independence Administrators	X	X		X
86	Independence Blue Cross FOC	X	X		X
900	Independent Health	X	X		X
525	Kaiser Foundation Health Plan of Colorado				
526	Kaiser Foundation Health Plan of Colorado Medicare				
315	Keystone First	X	X		X
313	Keystone Health Plan East	X	X		X
736	Magellan				
1011	MDWise Health Indiana Plan				X

1014	MDWise Select Health Network				X
1015	MDWise St. Catherine				X
1016	MDWise St. Francis				X
1017	MDWise St. Margaret Mercy				X
1018	MDWise St. Vincent				X
1019	MDWise Total Health				X
1020	MDWise Wishard				X
1201	MHNet Behavioral Health	X	X		
325	Molina				
326	Molina (CA)				
516	Molina (FL)				
327	Molina (MI)				
439	Molina (OH)				
517	Molina (TX)				
328	Molina (UT)				
329	Molina (WA)				
928	Molina (WI)				
396	Molina Healthcare of New Mexico				
482	Mountain State Blue Cross Blue Shield	X	X		
390	MVP Health Care				
1261	New Mexico Health Connections				
627	Pacific Source Health Plan				
734	Paramount				
468	PersonalCare/Coventry Health of Illinois	X	X		
472	PHC DEMO (Commercial)	X	X		X
474	PHC DEMO (Medicare)				
505	PreferredOne				
453	Premera Blue Cross				X
395	Presbyterian Health Plan				
959	QualCare				
842	QualChoice Arkansas				
521	Scott and White Health Plan				
628	SummaCare Health Plan	X	X		X
629	SummaCare Health Plan Medicare	X	X		X
332	UNICARE				
287	UnitedHealthcare	X	X		X
902	Univera				X
446	UPMC Health Plan				
445	UPMC Medicaid Health Plan				
244	Wellpath Select	X	X		
211	Western Health Advantage				
929	WINhealth Partners				

Payer List Changes: Claims and Remits

The following payers have been ADDED to the Payer List:

Payer Name	INSTITUTIONAL				PROFESSIONAL				Remarks
	Payer Code	2ndry	Claim ENR	Remit ENR	Payer Code	2ndry	Claim ENR	Remit ENR	
Aetna Better Health of West Virginia	128WV	Y	N	Y	128WV	Y	N	Y	New Payer-Claims and Remits
Basic Plus	41204	Y	N	na	41204	Y	N	na	New Claims Payer
Cofinity	38335	N	N	Y	38335	N	N	Y	New Remit Payer
Community Care Alliance of Illinois - CCAI	85468	N	N	Y	85468	N	N	Y	New Remit Payer
Family Health Network - FHN	85468	N	N	Y	85468	N	N	Y	New Remit Payer
Point Comfort Underwriters	PCU01	N	N	na	PCU01	N	N	na	New Claims Payer
PPOM LLC	38335	N	N	Y	38335	N	N	Y	New Remit Payer

The following payers were REMOVED from the Payer List:

Payer Name	INSTITUTIONAL				PROFESSIONAL				Remarks
	Payer Code	2ndry	Claim ENR	Remit ENR	Payer Code	2ndry	Claim ENR	Remit ENR	
Central DuPage Physician Group	36314	N	N	na	36314	N	N	na	Payer Code Deactivated
Ingalls Provider Group (DOS prior to 5/1/15)	36348	N	N	na	36348	N	N	na	Payer Code Deactivated
MED3000 PEDICARE TITLE 19	EM039	N	N	na	EM039	N	N	na	Payer Code Deactivated
MED3000 PEDICARE TITLE 21	EM522	N	N	na	EM522	N	N	na	Payer Code Deactivated
Senior Care Partners	36390	N	N	na	36390	N	N	na	Payer Code Deactivated
Swedish Covenant Hospital	36411	N	N	na	36411	N	N	na	Payer Code Deactivated

The following remarks are INFORMATIONAL:

Payer Name	INSTITUTIONAL				PROFESSIONAL				Remarks
	Payer Code	2ndry	Claim ENR	Remit ENR	Payer Code	2ndry	Claim ENR	Remit ENR	
Colorado Medicaid	77016				77016				<p>*** IMPORTANT ***</p> <p>On October 31, 2016 CO Medicaid will launch a new claims payment system, known as the Colorado interChange. As part of this transition, providers must re-enroll and select Experian Health as their clearinghouse. Details and instructions can be found here: www.experianhealthproductdashboard.com/?page_id=236</p>
NCDPS Correctional Claims	38520	Y	N	na	38520	Y	N	na	<ul style="list-style-type: none"> - Effective 09/14/16, all Adult Offender claims for North Carolina Department of Public Safety (NCDPS) may be submitted electronically using payer code 38520. - Claims submitted electronically must be for services provided on or after August 1, 2016. Claims with service dates prior to 8/1/16 must be submitted on paper. - Juvenile Offender and Residential Treatment Facility Claims should continue to be submitted on paper. - Claims enrollment is not required. - Electronic Remits are not offered at this time.

PAYER LIST CHANGES: WORKERS'COMPENSATION - None