

Blue Cross and Blue Shield of Texas Medicaid Managed Care Program STAR Kids Effective November 1, 2016

Blue Cross and Blue Shield of Texas is one of the plans administering the STAR Kids program for the Texas Health and Human Services Commission (HHSC) in the Travis and MRSA Central Service Areas beginning November 1, 2016. This plan can be identified by the following BCBSTX plan prefix on the members ID card – WZG

Electronic Claim Submission Changes

Effective for services rendered on and after November 1, 2016 – BCBSTX Medicaid Professional and institutional claims with dates of service on and after November 1, 2016 can be submitted using payer ID “66001”. *You must contact your clearinghouse to confirm the payer ID they have assigned to the new BCBSTX Medicaid payer.*

Additionally, the following Payer Specific Edit (PSE) will be implemented on the BCBSTX commercial payer ID (84980) to ensure efficient and accurate claims routing and processing:

<u>Error message:</u> <i>Note: exact text of messages may vary slightly based on the clearinghouse.</i>	<u>Resolution:</u>
Subscriber or Patient ID cannot begin with WZG. To submit a Texas Medicaid member, submit this claim through Texas Medicaid (Payer ID 66001)	Verify you are submitting the claim with the correct payer ID. BCBS of Texas (payer ID 84980) Professional and Institutional claims submitted with the WZG plan prefix will result in the claim being rejected. If you are submitting a Texas Medicaid claim, please use Payer ID 66001.

Electronic Remittance Advices (ERA) / Electronic Funds Transfer (EFT) for BCBSTX Medicaid STAR Kids:

All BCBSTX Medicaid STAR Kids ERA and EFT receivers registered and active by November 1, 2016 will be automatically registered for ERAs for the payer ID. Please note the following:

- New ERA registration for BCBSTX Medicaid STAR Kids will be frozen beginning Oct 1, 2016 through Nov 2, 2016.
- New BCBSTX Medicaid STAR Kids ERA and EFT registration forms received during the freeze will be processed on Nov 2, 2016.

- You will receive both BCBSTX Commercial and BCBSTX Medicaid STAR Kids ERAs in the same Receiver Mailbox. These ERA's cannot be forwarded to separate entities/mailboxes.
- BCBSTX Commercial eliminates the paper Provider Claim Summaries 31 days after your ERA and Electronic Payment Summaries (EPS) is active.
- BCBSTX Medicaid STAR Kids does not offer Electronic Payment Summaries (EPS), so providers will continue to receive paper Provider Claim Summaries (PCS) indefinitely.
- The BCBSTX EDI Hotline (800.746.4614) will continue to provide customer support for all ERA / EFT registration questions/issues.
- Provider inquiries regarding missing or delayed TX Medicaid STAR Kids (Payer ID 66001) ERA file(s) or an ERA reload must be directed to your clearinghouse for resolution.

If you have any questions or concerns regarding this notice, please contact Provider Relations at 877.784.6802.