



BlueCross BlueShield  
of New Mexico

## Important Changes Impacting Claims Submissions for BCBSNM Medicare Advantage Plans, Effective Jan. 1, 2017

Effective January 1, 2017, Blue Cross and Blue Shield of New Mexico (BCBSNM) will administer updates and changes that will have an impact on claims submissions for our Medicare Advantage Plans. These changes will assist in streamlining claims processing and improve efficiencies of claims routing to our primary claims adjudicator. **The changes are as follows:**

✓ **New Payer ID**

The Payer ID for the Blue Cross Medicare Advantage<sup>SM</sup> (BCMA) plans will change to **66006** for claims submitted on and after **January 1, 2017**. Providers not registered with Experian Health should contact their clearinghouse to confirm the new Payer ID for this plan - as other clearinghouses may assign their own unique number.

Please note, Blue Cross Medicare Advantage member ID cards will contain the following applicable state alpha prefix:

State	PPO	HMO
<b>New Mexico</b>	<b>YID</b>	<b>YIJ</b>
Illinois	XOD	XOJ
Texas	ZGD	ZGJ
Oklahoma	YUX	YUB
Montana	YDL	YDJ

The above state alpha prefix must be submitted using the new payer ID 66006, even for members who seek services from you when out of state. You will no longer use the commercial payer IDs for out of state members with these prefixes. Claims with these prefixes will be rejected if submitted to the commercial payer ID.

✓ **New Payment Cycle**

Payment cycles will be changing from daily to weekly. Blue Cross Medicare Advantage will make payments each Friday.

✓ **Paper claim mailbox address and fax number for non-delegated providers (no changes for delegated groups)**

The paper claim mailbox address and fax number for non-delegated providers will change to:

Blue Cross Medicare Advantage  
PO Box 3686  
Scranton, PA. 18505  
**Fax:** (855) 674-9192

✓ **New processes**

- New format for EFT and paper checks is expected, details will be updated with future communications.
- A new process will be implemented for claims overpayment recovery. All letters, remittance advice, vouchers, lockbox and provider manual details will be updated with future communications.

✓ **Electronic Remittance Advice (835 ERA)**

835 ERA files will be distributed to the address associated with the billing provider's Tax ID, rather than being distributed to multiple locations.

✓ **Experian Health Electronic Remittance Advice (835 ERA) Changes**

ERA files for claims submitted with payer ID **66006** will be posted with a new file append name of **HCSCMAPD**, and will be identified within eCARE and OneSource with payer name Blue Cross Medicare Advantage Prescription Drug Plan.

BCBSNM will be providing additional information on these changes in the coming months on our provider website, [bcbsnm.com/provider](https://bcbsnm.com/provider) and in the **Blue Review** provider newsletter.

If you have any questions or need additional information, please contact your Provider Network Representative. Our Provider Network Representatives are available to assist you Monday – Friday, 8 a.m. to 4 p.m. MST, locally (505) 837-8800 or toll-free (800) 567-8540.

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