

Payer Updates: November 8 – December 12, 2016 -- Experian's Payer Team has added the following new payers and made improvements to existing payers.

New Eligibility Payers

- Common Ground
- Denver Health Medical Plan Medicaid
- Phoenix Choice*

New Claims Status Payers

- Amerigroup Batch Claims Status*
- BCBS of Wisconsin Batch*
- Common Ground
- Community Health Group Medicaid
- Health Cost Solutions
- IHC Health Solutions

Payer Improvements

- None

Enhancements:

- Blue Cross of Idaho – Claims Status - The payer returns Allowed Amount, Contractual Adjustment, Deductible Amount, Coinsurance, Copayment, Non Covered Amount and Paid Amount
- CountyCare* - Eligibility – This web enhancement will retrieve the recipient's PCP as identified by the payer's web portal and merge it as an EB*L segment in the 271 response
- Harken Health* - Claims Status - The payer returns patient liability: co-pay: co-insurance, deductible and plan discount
- Healthnet – Eligibility – Rewrite - Plan Name, Plan Number, Out-of-Pocket values and a PDF file link to a Schedule of Benefits and now includes Capitated Hospital address and phone number information when available for the patient.

Payer Name Changes, Consolidations, 5010 Conversions, Search Option changes:

- Arkansas Medicaid – Eligibility – Search Options: Date of Service was updated to all past dates to October 2013
- Blue Cross Blue Shield of Tennessee – Eligibility – Search Options: 1. Subscriber ID, Name, DOB, Sex / 2. Name, DOB, Sex / 3. Subscriber ID, DOB
- Community Health Group Medicaid – Search Options: 1. Subscriber ID, Name, DOB
- HealthSmart – Eligibility – Search Options: 1. Subscriber ID, DOB / 2. SSN, DOB / 3. Name, DOB
- Molina – All States – Eligibility - Search Options: 1. Subscriber ID, Name, DOB
- Regence Blue Cross Blue Shield of Oregon – Eligibility – Search Options: 1. Subscriber ID, Patient Name, Patient, DOB / 2. Subscriber ID, Patient Last Name, Patient DOB / 3. Subscriber ID, Patient Name / 4. Subscriber ID, Patient DOB / 5. Patient Name, Patient DOB
- UnitedHealthCare – Claims Status – 5010 Conversion

Discontinued Payers:

- Country Cupboard
- Evangelical Community Hospital
- Florida Hospital Healthcare System
- Sterling Investors Life Insurance
- Sun Orthopedic Group, Inc.
- Susquehanna Transit Company

* Special enrollment required

If your clients would like to access any of the available payers, please have them contact their Client Administrators who can configure the payer access, Provider ID, and NPI information. If you have any questions about the payer list, please contact Customer Support at customer.support@passporthealth.com.

Payers Health Exchange Identification and Information

For the 2016 benefits year, the below payers are reporting generic Health Insurance Exchange (HIX) information indicating that a member is enrolled through the exchange in their 271 eligibility response. The message and type of information may vary by payer; however we will always flag these payers as “This is a Health Insurance Exchange Member”.

HIX information can be found in three locations within Experian Health/Passport eligibility:

eCare NEXT and OneSource clients:

- MyResponse:
 - This information will be displayed in the widget labeled “Health Insurance Exchange.”
 - This widget will combine an indicator “This is a Health Insurance Exchange Member,” any grace period and/or premium paid to dates that were provided, along with any free-form text message segments received from the payer response pertaining to the member’s HIX information.

- Full response:
 - This information will be displayed in a “Benefit Description” section of the response and the description label will be HIX/ACA.
 - The “Benefit Description” section will combine an indicator “This is a Health Insurance Exchange Member,” any grace period and/or premium paid to dates that were provided, along with any free-form text message segments received from the payer response pertaining to the member’s HIX information.

EDI clients:

- EDI:
 - This information will be displayed in the 271 returned to the client as an EB*D****HIX/ACA~ segment.
 - Any segments following the EB*D in the related loop(s) will pertain to the member’s HIX data. This will always include a message segment MSG*. This is a Health Insurance Exchange Member ~ and can also include DTP and additional MSG segments if the payer returned that information in the eligibility response.

DSID	Payer	Grace Period Begin Date	Grace Period End Date	Premium Paid Begin Date	Premium Paid End Date
28	Aetna				
382	Altius Health Plans	X	X		
1156	Ambetter of Arkansas				
410	Amerigroup				
311	AmeriHealth	X	X		X
310	AmeriHealth Administrators	X	X		X
314	AmeriHealth Caritas Pennsylvania	X	X		X
367	Anthem	X	X		X
431	Anthem Midwest (IN, KY, OH)	X	X		X
432	Anthem Northeast (CT, ME, NH)	X	X		X
433	Anthem Southeast (VA)	X	X		X
434	Anthem West (CO, NV)	X	X		X
891	Avera Health Plans	X			
684	BCBS of Western New York	X	X		X
34	Blue Cross Blue Shield of Alabama	X	X		X
230	Blue Cross Blue Shield of Arizona	X	X		X
335	Blue Cross Blue Shield of Arkansas				
35	Blue Cross Blue Shield of Florida				X
270	Blue Cross Blue Shield of Georgia	X	X		X
306	Blue Cross Blue Shield of Illinois	X	X		X
403	Blue Cross Blue Shield of Kansas			X	X
36	Blue Cross Blue Shield of Louisiana	X	X		X
227	Blue Cross Blue Shield of Massachusetts	X	X		X
407	Blue Cross Blue Shield of Michigan				X
435	Blue Cross Blue Shield of Minnesota	X	X		X
380	Blue Cross Blue Shield of Missouri	X	X		X
880	Blue Cross Blue Shield of Montana	X	X		X
427	Blue Cross Blue Shield of Nebraska	X	X		X
307	Blue Cross Blue Shield of New Mexico	X	X		X
412	Blue Cross Blue Shield of North Carolina	X	X		X
574	Blue Cross Blue Shield of North Dakota	X	X		X
478	Blue Cross Blue Shield of Oklahoma	X	X		X
420	Blue Cross Blue Shield of Rhode Island	X			
239	Blue Cross Blue Shield of Tennessee BlueCare				X

240	Blue Cross Blue Shield of Tennessee Commercial				X
308	Blue Cross Blue Shield of Tennessee TennCare Select				X
39	Blue Cross Blue Shield of Texas	X	X		X
879	Blue Cross Blue Shield of Vermont				
336	Blue Cross Blue Shield of Wisconsin				
582	Blue Cross Blue Shield of Wyoming	X	X		X
33	Blue Cross of California	X	X		X
40	Blue Cross of Northeast Pennsylvania	X	X		X
470	Blue Shield of California	X	X		X
548	Boston Medical Center Healthnet				
865	CalOptima				
345	Capital BlueCross	X	X		X
655	Capital District Physicians Health	X			
393	CareSource	X			
725	Celticare				
295	CHC Carenet				
250	CHC Group Health Plan	X	X		
245	CHC of Delaware				
741	CHC of Florida	X	X		
742	CHC of Florida Medicare	X	X		
214	CHC of Georgia	X	X		
246	CHC of Iowa	X	X		
247	CHC of Kansas City	X	X		
249	CHC of Nebraska	X	X		
284	CHC Southern Health Services	X	X		
317	CIGNA				
617	Community Care of Oklahoma				
219	ConnectiCare				
1157	CoOpportunity	X	X		X
711	Coventry Advantra Savings				
585	Coventry Health and Life Nevada	X	X		
586	Coventry Health and Life Oklahoma	X	X		
584	Coventry Health and Life-TN	X	X		
589	Coventry Health Care Federal				
356	Coventry Healthcare National	X	X		
869	CoventryCares of Kentucky				
659	Denver Health Medical Plan	X	X		X
882	Emblem Health				
61	Empire Blue Cross Blue Shield	X	X		X
460	Excellus BCBS	X	X		X
225	Harvard Pilgrim	X	X		
215	Health America/Health Assurance	X	X		
464	Health Net National				
476	Health Net National Medicaid				
579	Health Partners of Minnesota Commercial	X	X		X
580	Health Partners of Minnesota Medicaid	X	X		X
581	Health Partners of Minnesota Medicare	X	X		X
1354	Health Republic Insurance of New York				
296	HealthCare Inc.	X	X		
294	Healthcare USA (MO)	X	X		
518	Healthfirst of New York				
532	Healthfirst of New York Medicaid				
533	Healthfirst of New York Medicare				
683	HealthNow	X	X		X
386	Highmark BCBS	X	X		X
1400	Highmark BCBS of Delaware	X	X		X
81	Horizon Blue Cross Blue Shield of New Jersey	X	X		X
82	Humana				X
713	Independence Administrators	X	X		X
86	Independence Blue Cross FOC	X	X		X
900	Independent Health	X	X		X
525	Kaiser Foundation Health Plan of Colorado				
526	Kaiser Foundation Health Plan of Colorado Medicare				
315	Keystone First	X	X		X
313	Keystone Health Plan East	X	X		X
736	Magellan				
1011	MDWise Health Indiana Plan				X
1014	MDWise Select Health Network				X
1015	MDWise St. Catherine				X
1016	MDWise St. Francis				X
1017	MDWise St. Margaret Mercy				X

1018	MDWise St. Vincent				X
1019	MDWise Total Health				X
1020	MDWise Wishard				X
1201	MHNet Behavioral Health	X	X		
325	Molina				
326	Molina (CA)				
516	Molina (FL)				
327	Molina (MI)				
439	Molina (OH)				
517	Molina (TX)				
328	Molina (UT)				
329	Molina (WA)				
928	Molina (WI)				
396	Molina Healthcare of New Mexico				
482	Mountain State Blue Cross Blue Shield	X	X		
390	MVP Health Care				
1261	New Mexico Health Connections				
627	Pacific Source Health Plan				
734	Paramount				
468	PersonalCare/Coventry Health of Illinois	X	X		
472	PHC DEMO (Commercial)	X	X		X
474	PHC DEMO (Medicare)				
505	PreferredOne				
453	Premera Blue Cross				X
395	Presbyterian Health Plan				
959	QualCare				
842	QualChoice Arkansas				
521	Scott and White Health Plan				
628	SummaCare Health Plan	X	X		X
629	SummaCare Health Plan Medicare	X	X		X
332	UNICARE				
287	UnitedHealthcare	X	X		X
902	Univera				X
446	UPMC Health Plan				
445	UPMC Medicaid Health Plan				
244	Wellpath Select	X	X		
211	Western Health Advantage				
929	WINhealth Partners				

Payer List Changes: Claims and Remits

The following payers have been ADDED to the Payer List:

Payer Name	INSTITUTIONAL				PROFESSIONAL				Remarks
	Payer Code	2ndry	Claim ENR	Remit ENR	Payer Code	2ndry	Claim ENR	Remit ENR	
Acclaim	64071	Y	N	Y	64071	Y	N	Y	Added 835 Transaction
Ben-e-lect (remits only)	EDHP1	na	na	Y	EDHP1	na	na	Y	New Remit Payer
Blue Cross Blue Shield of New Mexico	00790	Y	N	Y	790	Y	N	Y	New Claims Payer
County of Riverside	EC999	N	N	na	EC999	N	N	na	New Claims Payer
Dell Children's Health Plan	74272	Y	N	na	74272	Y	N	na	New Claims Payer
Gold Coast Health Plan (remits only)	77160	na	na	Y	77160	na	na	Y	New Remit Payer
Hudson Health Plan	13335	N	N	Y	13335	N	N	Y	Added 835 Transaction
Humana Long Term Care	61115	N	N	na	61115	N	N	na	New Claims Payer
Nebraska Total Care	68069	Y	N	Y	68069	Y	N	Y	Added new Plan Name to existing Payer ID -
PhysMetrics					48008	N	N	na	New Claims Payer
Student Assurance Services (remits only)	SAS01	na	na	Y	SAS01	na	na	Y	New Remit Payer
YourCare Health Plan (remits only)	15003	na	na	Y	15003	na	na	Y	New Remit Payer effective 1/1/17
Vibra Health Plan (remits only)	15976	na	na	Y	15976	na	na	Y	New Remit Payer effective 1/1/17

The following payers were REMOVED from the Payer List:

Payer Name	INSTITUTIONAL				PROFESSIONAL				Remarks
	Payer Code	2ndry	Claim ENR	Remit ENR	Payer Code	2ndry	Claim ENR	Remit ENR	
New Mexico Blue Cross	12B22	Y	Y	na					Deactivated Payer Code; Use payer code 00790.
Orthonet-HealthNet					25681	N	N	na	Payer Code Deactivated

The following remarks are INFORMATIONAL:

Payer Name	INSTITUTIONAL				PROFESSIONAL				Remarks
	Payer Code	2ndry	Claim ENR	Remit ENR	Payer Code	2ndry	Claim ENR	Remit ENR	
Colorado Medicaid	77016				77016				*** IMPORTANT UPDATE*** Launch of the new claims payment system has been rescheduled to March 2017. Please refer to the Experian Product Dashboard for additional information: www.experianhealthproductdashboard.com
Cigna HealthSpring	52192	N	N	Y	52192	N	N	Y	Changed name to Cigna Healthspring and added claims. Also listed as Bravo.
Blue Cross Medicare Advantage (IL, MT, NM, OK, TX)	66006				66006				New payer code for Medicare Advantage claims - Effective Date 1/1/17.
Orthonet Corporation - CIGNA	13381	N	N	N	13381	N	N	N	Payer code to be Deactivated Effective December 31, 2016. The Payer has indicated that in the future all claims will be processed by Cigna.

Payer List Changes: Workers' Compensation

The following payers have been ADDED:

Payer Code	Payer Name	Remarks
J1299	Florist Mutual Insurance	
J2137	Georgie's Inc.	
J2139	Society Insurance	
J2140	Diamond Insurance Group, LTD	
J2141	Municipal Pooling Authority	
J2142	Arkansas Best	
J2143	Eastern Alliance (EA)	
J2144	Admiral Linen & Uniform Service	
J2145	Berkley Southeast Insurance Group (BSIG)	
J2146	Ports America (National)	
J2147	New Mexico Mutual	
J2148	Third Coast Underwriters (3CU)	
J2149	Alternative Service Concepts (ASC)	
J2150	Assurance Resources, Inc.	
J2151	Lubbock County / Hammerman & Gainer	
J2152	Innovative Risk Management (IRM)	
J2153	Forestry Mutual Insurance Company	
J2154	South Carolina School Board Insurance Trust	
J2155	City of Santa Ana	
J2156	Key Energy	
J2157	Safety National	

The following payers have been REMOVED:

Payer Code	Payer Name
J1529	Forge Industrial Staffing
J1614	Kirkland's, Inc.