



Payer Updates: September 18 – November 6, 2017

Experian's Payer Team has added the following new payers and made improvements to existing payers.

New Eligibility Payers

- AgeWell New York*
- American Family Insurance Group
- American Republic Insurance Company
- Baptist Health Plan*
- Benovation
- Centerlight Healthcare*
- Central Reserve Life Insurance Company Medicare Supplement
- Continental General Insurance Company
- Healthy Blue
- Medico Insurance Company
- Paramount Health Medicaid
- Paramount Health Medicare

New Claims Status Payers

- American Family Insurance Group
- American Republic Insurance Company
- Boston Medical Center Healthnet*
- Central Reserve Life Insurance Company Medicare Supplement
- Continental General Insurance Company
- Healthy Blue
- Highmark Blue Shield NaviNet Batch*
- Medico Insurance Company
- NGS Medicare Part B New York Upstate Batch*
- Novitas Medicare Part B Louisiana Batch*
- Beacon Health Options/Value Options*

New Admission Notification Payers

- Horizon Blue Cross Blue Shield of New Jersey

Payer Improvements

- None

Enhancements:

- None

Payer Name Changes, Consolidations, Search Option changes:

- Aetna – Eligibility:
- Aetna Senior Supplemental – Eligibility: Search Options changed to: 1. ID, DOB / 2. SSN, DOB / 3. Name, DOB / 4. ID, Name
- Beacon Health Options/Value Options* – Eligibility: Name changed from Value Options

Discontinued Payers:

- DMC Care – Eligibility: Deactivated – Discontinued
- Healthcare Solutions Group – Eligibility: Deactivated - we have been notified that HealthCare Solutions is no longer processing eligibility transactions. To avoid any incorrect information, we have deactivated this payer. We hope to restore the payer in the future, but have no firm ETA.
- Health Choice Insurance Company – Eligibility: Deactivated – plan discontinued by payer
- Individual Assurance Company – Eligibility: Deactivated – data is no longer available

* Special enrollment required

If your clients would like to access any of the available payers, please have them contact their Client Administrators who can configure the payer access, Provider ID, and NPI information. If you have any questions about the payer list, please contact Customer Support at customer.support@experianhealth.com.

Payers Health Exchange Identification and Information

For the 2017 benefits year, the below payers are reporting generic Health Insurance Exchange (HIX) information indicating that a member is enrolled through the exchange in their 271 eligibility response. The message and type of information may vary by payer; however we will always flag these payers as “This is a Health Insurance Exchange Member”.

HIX information can be found in three locations within Experian Health/Passport eligibility:

eCare NEXT and OneSource clients:

- MyResponse:
 - This information will be displayed in the widget labeled “Health Insurance Exchange.”
 - This widget will combine an indicator “This is a Health Insurance Exchange Member,” any grace period and/or premium paid to dates that were provided, along with any free-form text message segments received from the payer response pertaining to the member’s HIX information.
- Full response:
 - This information will be displayed in a “Benefit Description” section of the response and the description label will be HIX/ACA.
 - The “Benefit Description” section will combine an indicator “This is a Health Insurance Exchange Member,” any grace period and/or premium paid to dates that were provided, along with any free-form text message segments received from the payer response pertaining to the member’s HIX information.

EDI clients:

- EDI:
 - This information will be displayed in the 271 returned to the client as an EB*D****HIX/ACA~ segment.
 - Any segments following the EB*D in the related loop(s) will pertain to the member’s HIX data. This will always include a message segment MSG*. This is a Health Insurance Exchange Member ~ and can also include DTP and additional MSG segments if the payer returned that information in the eligibility response.

DSID	Payer	Grace Period Begin Date	Grace Period End Date	Premium Paid Begin Date	Premium Paid End Date
825	Advantage by Buckeye Community Health Plan				
827	Advantage by Superior HealthPlan				
28	Aetna				
382	Altius Health Plans	X	X		
1156	Ambetter of Arkansas				
1669	Ambetter of Illinois				
410	Amerigroup				
311	AmeriHealth	X	X		X
310	AmeriHealth Administrators	X	X		X
314	AmeriHealth Caritas Pennsylvania	X	X		X
367	Anthem	X	X		X
431	Anthem Midwest (IN, KY, OH)	X	X		X
432	Anthem Northeast (CT, ME, NH)	X	X		X

433	Anthem Southeast (VA)	X	X		X
434	Anthem West (CO, NV)	X	X		X
891	Avera Health Plans	X			
521	BaylorScott and White Health Plan				
684	BCBS of Western New York	X	X		X
34	Blue Cross Blue Shield of Alabama	X	X		X
230	Blue Cross Blue Shield of Arizona	X	X		X
335	Blue Cross Blue Shield of Arkansas				X
35	Blue Cross Blue Shield of Florida	X	X		X
270	Blue Cross Blue Shield of Georgia	X	X		X
306	Blue Cross Blue Shield of Illinois	X	X		X
403	Blue Cross Blue Shield of Kansas			X	X
36	Blue Cross Blue Shield of Louisiana	X	X		X
227	Blue Cross Blue Shield of Massachusetts	X	X		X
407	Blue Cross Blue Shield of Michigan				X
435	Blue Cross Blue Shield of Minnesota	X	X		X
380	Blue Cross Blue Shield of Missouri	X	X		X
880	Blue Cross Blue Shield of Montana	X	X		X
427	Blue Cross Blue Shield of Nebraska	X	X		X
307	Blue Cross Blue Shield of New Mexico	X	X		X
412	Blue Cross Blue Shield of North Carolina	X	X		X
574	Blue Cross Blue Shield of North Dakota	X	X		X
478	Blue Cross Blue Shield of Oklahoma	X	X		X
420	Blue Cross Blue Shield of Rhode Island	X			
239	Blue Cross Blue Shield of Tennessee BlueCare				X
240	Blue Cross Blue Shield of Tennessee Commercial	X	X		X
308	Blue Cross Blue Shield of Tennessee TennCare Select				X
39	Blue Cross Blue Shield of Texas	X	X		X
879	Blue Cross Blue Shield of Vermont				
336	Blue Cross Blue Shield of Wisconsin				
582	Blue Cross Blue Shield of Wyoming	X	X		X
33	Blue Cross of California	X	X		X
40	Blue Cross of Northeast Pennsylvania	X	X		X
470	Blue Shield of California	X	X		X
685	Blue Shield of Northeastern New York	X	X		X
548	Boston Medical Center Healthnet				
1172	Bridgespan Health	X	X		X
692	Buckeye				
865	CalOptima				
345	Capital BlueCross	X	X		X
655	Capital District Physicians Health	X			
393	CareSource	X			
725	Celticare				
735	Cenpatico				
820	Cenpatico (FL)				
819	Cenpatico (GA)				
942	Cenpatico (IL)				
818	Cenpatico (IN)				
832	Cenpatico (MA)				
1197	Cenpatico (MO)				
1196	Cenpatico (MS)				
1202	Cenpatico (TX) (IMHS)				
295	CHC Carenet				
250	CHC Group Health Plan	X	X		
245	CHC of Delaware				
741	CHC of Florida	X	X		
742	CHC of Florida Medicare	X	X		
214	CHC of Georgia	X	X		
246	CHC of Iowa	X	X		
247	CHC of Kansas City	X	X		
249	CHC of Nebraska	X	X		

284	CHC Southern Health Services	X	X		
317	CIGNA				
617	Community Care of Oklahoma				
219	ConnectiCare				
1157	CoOpportunity	X	X		X
1195	Coordinated Care				
711	Coventry Advantra Savings				
585	Coventry Health and Life Nevada	X	X		
586	Coventry Health and Life Oklahoma	X	X		
584	Coventry Health and Life-TN	X	X		
589	Coventry Health Care Federal				
356	Coventry Healthcare National	X	X		
869	CoventryCares of Kentucky				
659	Denver Health Medical Plan	X	X		X
1647	Denver Health Medical Plan Medicaid	X	X		X
882	Emblem Health				
61	Empire Blue Cross Blue Shield	X	X		X
460	Excellus BCBS	X	X		X
1613	Granite State Health Plan				
225	Harvard Pilgrim	X	X		
215	Health America/Health Assurance	X	X		
464	Health Net National				
476	Health Net National Medicaid				
579	Health Partners of Minnesota Commercial	X	X		X
580	Health Partners of Minnesota Medicaid	X	X		X
581	Health Partners of Minnesota Medicare	X	X		X
1354	Health Republic Insurance of New York				
296	HealthCare Inc.	X	X		
294	Healthcare USA (MO)	X	X		
518	Healthfirst of New York				
532	Healthfirst of New York Medicaid				
533	Healthfirst of New York Medicare				
683	HealthNow	X	X		X
386	Highmark BCBS	X	X		X
1400	Highmark BCBS of Delaware	X	X		X
81	Horizon Blue Cross Blue Shield of New Jersey	X	X		X
82	Humana				X
851	IlliniCare Health Plan				
713	Independence Administrators	X	X		X
86	Independence Blue Cross FOC	X	X		X
900	Independent Health	X	X		X
525	Kaiser Foundation Health Plan of Colorado				
526	Kaiser Foundation Health Plan of Colorado Medicare				
315	Keystone First	X	X		X
313	Keystone Health Plan East	X	X		X
736	Magellan				
852	Magnolia Health Plan				
810	Managed Health Services Indiana				
811	Managed Health Services Wisconsin				
1675	MDWise				X
1011	MDWise Health Indiana Plan				X
1014	MDWise Select Health Network				X
1015	MDWise St. Catherine				X
1016	MDWise St. Francis				X
1017	MDWise St. Margaret Mercy				X
1018	MDWise St. Vincent				X
1019	MDWise Total Health				X
1020	MDWise Wishard				X
1201	MHNet Behavioral Health	X	X		
773	Moda Health				X
325	Molina				

326	Molina (CA)				
516	Molina (FL)				
327	Molina (MI)				
439	Molina (OH)				
517	Molina (TX)				
328	Molina (UT)				
329	Molina (WA)				
928	Molina (WI)				
396	Molina Healthcare of New Mexico				
482	Mountain State Blue Cross Blue Shield	X	X		X
390	MVP Health Care				
1268	New Hampshire Healthy Families				
1261	New Mexico Health Connections				
619	NovaSys Health				
627	Pacific Source Health Plan				
734	Paramount				
442	Peach State Health Plan				
468	PersonalCare/Coventry Health of Illinois	X	X		
472	PHC DEMO (Commercial)	X	X		X
474	PHC DEMO (Medicare)				
505	PreferredOne				
453	Premera Blue Cross				X
395	Presbyterian Health Plan				
959	QualCare				
842	QualChoice Arkansas				
500	Regence Blue Cross Blue Shield of Oregon	X	X		X
843	Regence Blue Shield of Idaho	X	X		X
844	Regence Blue Shield of Washington	X	X		X
628	SummaCare Health Plan	X	X		X
629	SummaCare Health Plan Medicare	X	X		X
645	Sunshine State Health Plan				
808	Superior HealthPlan of Texas				
332	UNICARE				
287	UnitedHealthcare	X	X		X
902	Univera				X
446	UPMC Health Plan				
445	UPMC Medicaid Health Plan				
244	Wellpath Select	X	X		
211	Western Health Advantage				
929	WINhealth Partners				

Payer List Changes: Claims and Remits

The following payers have been **ADDED** to the Payer List:

Payer Name	INSTITUTIONAL				PROFESSIONAL				Remarks
	Payer Code	2ndry	Claim ENR	Remit ENR	Payer Code	2ndry	Claim ENR	Remit ENR	
Amerihealth HMO NJ/DE	95044	Y	Y	Y	95044	Y	Y	Y	New Payer - Claims & Remits
Brand New Day (FFS)	UC001	N	N	na	UC001	N	N	na	New Payer - Claims
Custom Design Benefits	82056	N	N	Y	82056	N	N	Y	New Payer - Claims & Remits
Heritage Victor Valley Medical Group (Regal)					VVMG1	N	N	na	New Payer - Claims
Highmark BCBS Delaware Health Options	47181	N	N	na	47181	N	N	na	New Payer - Claims
Kentucky Passport (DOS after 9/30/17)	61325	Y	N	na	61325	Y	N	na	New Payer - Claims
MedCost Inc.	56162	Y	N	Y	56162	Y	N	Y	Added 835 Transaction
Mississippi Select Health Care	64088	N	N	Y	64088	N	N	Y	Added 835 Transaction
Regence Group Administrators	RGA01	N	N	Y	RGA01	N	N	Y	New Payer - Claims & Remits
Select Administrative Services (SAS)	64088	N	N	Y	64088	N	N	Y	Added 835 Transaction

The following **CHANGES** were made to the Payer List:

Payer Name	INSTITUTIONAL				PROFESSIONAL				Remarks
	Payer Code	2ndry	Claim ENR	Remit ENR	Payer Code	2ndry	Claim ENR	Remit ENR	
Self Insured Services Company	00540	N	N	Y	00540	N	N	Y	Payer Code Change from SISCO to 00540.
Capital Blue Cross/CAIC	23045	Y	N	Y					Payer Code Change from 12B61 to 23045
Involve Benefit Options					56190	N	N	na	Payer Name Changed from OptiCare Managed Vision to Involve Benefit Options
Memorial Herman Health Network Providers	37330	Y	N	Y	37330	Y	N	Y	Payer Code Change from 12T40/TH092 to 37330.

The following payers were **REMOVED** from the Payer List:

Payer Name	INSTITUTIONAL				PROFESSIONAL				Remarks
	Payer Code	2ndry	Claim ENR	Remit ENR	Payer Code	2ndry	Claim ENR	Remit ENR	
Advanced Physician's Association Chicago IL MG#118	51909	N	N	na	51909	N	N	na	Payer is no longer processing claims for this group - payer id is no longer valid.
Independent Physicians @ Mercy Chicago IL MG#155	51909	N	N	na	51909	N	N	na	Payer is no longer processing claims for this group - payer id is no longer valid.
Partners In Health Chicago IL MG#468	51909	N	N	na	51909	N	N	na	Payer is no longer processing claims for this group - payer id is no longer valid.
Saint Anthony PHO, LLC	51909	N	N	na	51909	N	N	na	Payer is no longer processing claims for this group - payer id is no longer valid.
St. Francis Health Care Chicago IL MG#112	51909	N	N	na	51909	N	N	na	Payer is no longer processing claims for this group - payer id is no longer valid.
UICPG Chicago IL MG#141	51909	N	N	na	51909	N	N	na	Payer is no longer processing claims for this group - payer id is no longer valid.
Assurant Health Self-Funded (Ft. Mill SC)	37313	Y	N	na	37313	Y	N	na	Payer no longer accepts claims electronically.
Consumer Mutual of Michigan	58112	Y	N	na	58112	Y	N	na	Payer no longer accepts claims electronically.
Gateway Healthy PA	05506	N	N	Y	05506	N	N	Y	Payer has indicated that they will no longer process claims after 10/01/17.
Highmark- Key Family	35145	Y	N	na					Payer no longer accepts claims electronically.
Land of Lincoln Health Ins. Co.	62741	Y	N	na	62741	Y	N	na	Payer no longer accepts claims electronically.
Meritus Health Partners	45150	N	N	na	45150	N	N	na	Payer no longer active.
MMA	35316	Y	N	na	35316	Y	N	na	Payer no longer accepts claims electronically.

The following remarks are **INFORMATIONAL**:

Payer Name	INSTITUTIONAL				PROFESSIONAL				Remarks
	Payer Code	2ndry	Claim ENR	Remit ENR	Payer Code	2ndry	Claim ENR	Remit ENR	
North Suburban Associated Physicians	36392	N	N	na	36392	N	N	na	Do not submit Claims using 36392 after 9/1/2017 or they will be rejected for INVALID PAYER ID. Any and all remaining claims for this payer should be submitted under Payer ID 48026
AmeriHealth VIP Care	22355	Y	N	Y	22355	Y	N	Y	Effective 12/10/17, payer code will be deactivated. Use new payer code 77062 beginning 12/11/17. Providers will need to re-enroll for ERA under new payer code to continue receiving ERA.
Healthy CT	77180	N	Y	Y	77180	N	Y	Y	Payer will no longer be accepting claims as of 12/30/17.
Mdwise Hoosier Care Connect (for DOS prior to March 31, 2017)	91313	N	N	Y	91313	N	N	Y	MDwise Hoosier Care Connect will no longer process claims with dates of service on or after April 1, 2017. Claims submitted with Payer ID 91313 for dates of service on or after April 1, 2017 will be rejected. Claims with dates of service prior to March 31, 2017 will continue to be accepted until December 31, 2018. 7/27/17: Change Remit ENR from N to Y 1/20/17: New Payer
Passport Health Plan (DOS prior to 10/01/17)	61129	Y	N	Y	61129	Y	N	Y	Payer code is for Claims with DOS prior to 10/1/17. Claims with DOS on or after 10/01/17 should be sent to Kentucky Passport Payer Code 61325.

Payer List Changes: Workers' Compensation

The following payers have been **CHANGED**:

Payer Code	Payer Name	Remarks
TP097	Sedgwick CMS	Jurisdiction Changed to All States
J1406	WE Energies	Jurisdiction Changed to All States

The following payer plans have been **REMOVED**:

Payer Code	Payer Name	
J2156	Key Energy	Payer no longer accepting electronic claims; send on paper
J2154	South Carolina School Board Insurance Trust	Payer no longer accepting electronic claims; send on paper