



Patient Estimates (PE) for eCareNEXT®

Self-Pay Pricing on an Insured Estimate – Set up and Usage

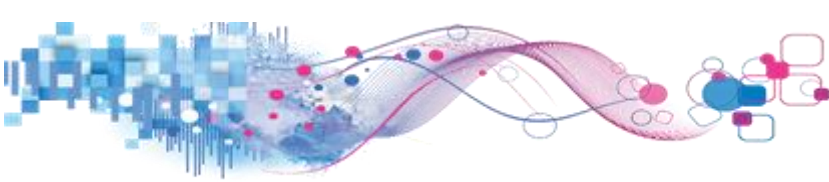
Background:

There are often scenarios in which a single line item, or multiple line items may need to remain as self-pay while the remaining items of an estimate are priced according to the appropriate insurance contract. Scenarios may include cosmetic procedures that are done at the same time as a procedure that can be billed to an insurance company; or other non-covered line items that the patient understands will be paid at self-pay rates.

Clients can now be set-up to allow for this type of functionality. If this functionality would be of value to the client they will need to reach out to Support, Account Management or their Implementation Consultant to enable this feature. This feature cannot be turned on per user so once it is enabled all users at a facility will have access to this function.

Usage:

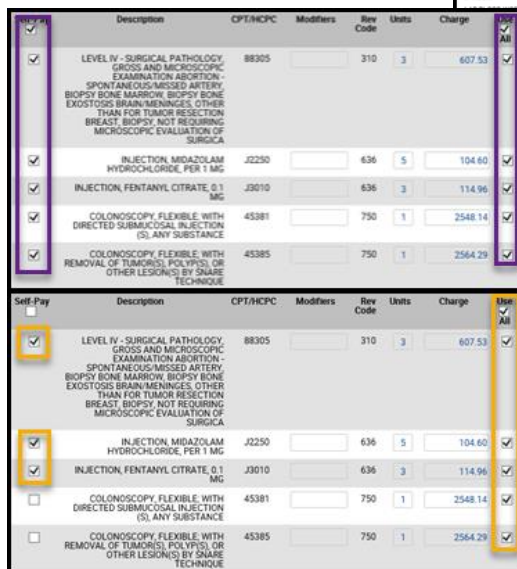
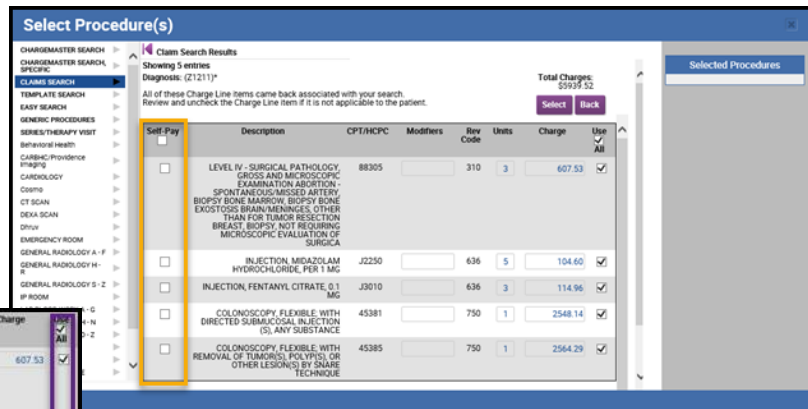
The Self-Pay pricing on an Insured Estimates setting has only been developed for the eCareNext version of Patient Estimates. Once enabled, the setting will work on all insured estimates for all users. This functionality currently works when using **Claims Search**, **Chargemaster Search**, **Template Search**, **Specific Chargemaster Search** or if the navigation menu is used to select a specific template item.



Claims Search:

When utilizing claims search any of the standard search criteria for either an outpatient, inpatient or professional search can be utilized. If needed any of the additional restrictions can still be used as well. The actual search functionality has not been affected by this change. All screens to select a Claims Search procedure remain the same. Once an individual grouping is selected the user will see a new **Self-Pay** column.

By default, all line items are displayed as unchecked. A user can select all line items by checking the very top box of the column or individual line items throughout the listing.



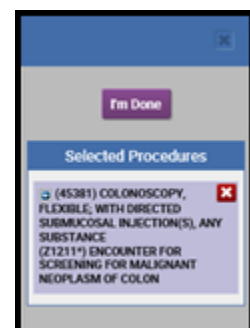
When selecting line items from the grouping it is also important to review the checked items in the far-right column as well. The far-right column indicates the procedures that will be included in the estimate. The far-left column (Self-Pay column) will indicate which procedures will be priced using self-pay logic. It is possible to bring across some lines as self-pay and other lines to price against the insurance contract from the same grouping.

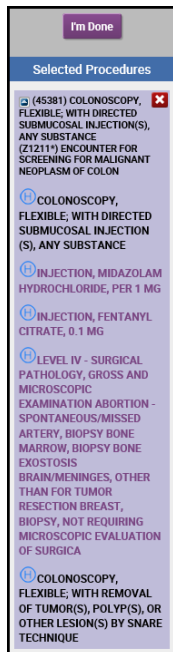
Once the user has selected either individual line items or selected all line items in a grouping they can click on **Select** to add the items to the **Selected Procedures** column.

User selects “some” line items from Claims Search:

The coloring of the Selected Procedures box has been modified to help users see a visual representation of the way they have selected line items. When only “some” items are selected the grouping will display with a light purple background and the descriptions will be in all black.

When this is expanded the list will still display a light purple background. Each individual line item will be colored according to the way it has been selected. Line items marked as self-pay will show in bold purple text and line items not marked for self-pay will display in bold black text (see screenshot on next page).

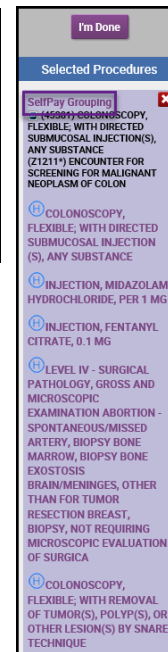
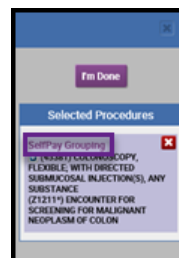




User selects “all” lines items from Claims Search:

When all line items from a Claims Search have been selected to run as self-pay an additional piece of information is added to the claims grouping in both the collapsed and expanded view; a purple phrase stating “SelfPay Grouping” is added above the primary grouped description.

When the grouping is expanded the user will note that every single line item within the selection group is now in purple. The phrase “selfPay Grouping” remains in place above the description.



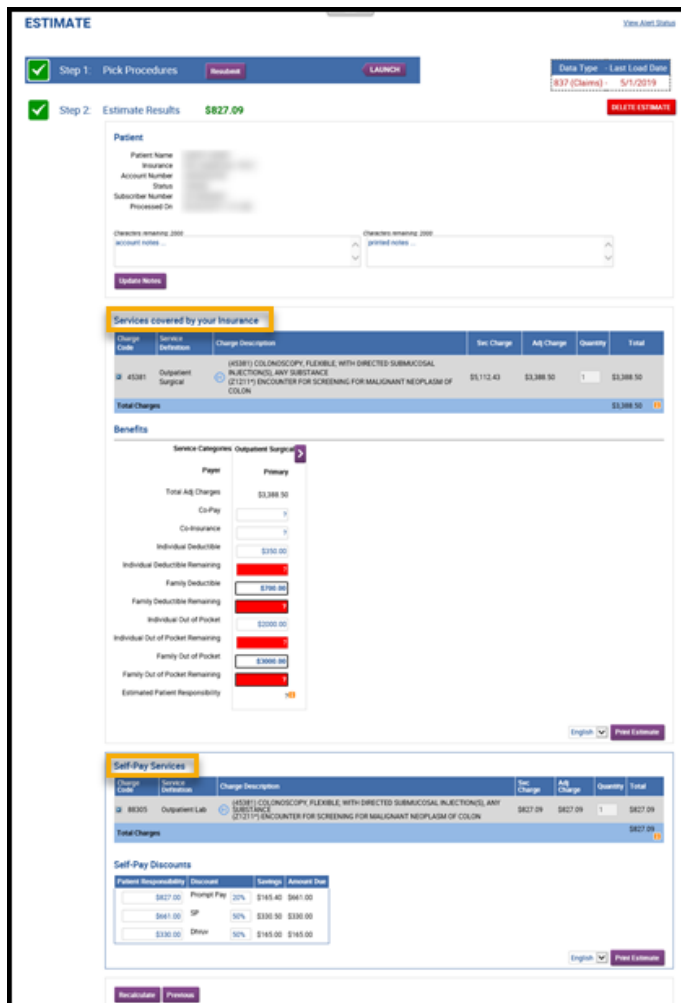
Estimate Screen (Claims Search):

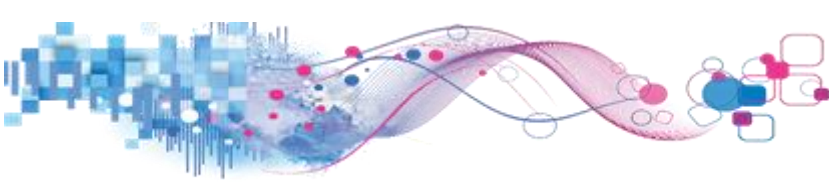
Once all line items and groupings have been added the user will click **I'm Done** to process the estimate as usual. The estimate will complete the process and the display will break the self-pay procedures separate from those covered by insurance.

Services Covered by your Insurance will display first with all applicable contract valuations included. All the applicable benefits for those line items will display within this grouping.

Self-Pay Services will display below any line items that are expected to be covered by the insurance. If there are any applicable self-pay discounts set up for the client they will also display in this section.

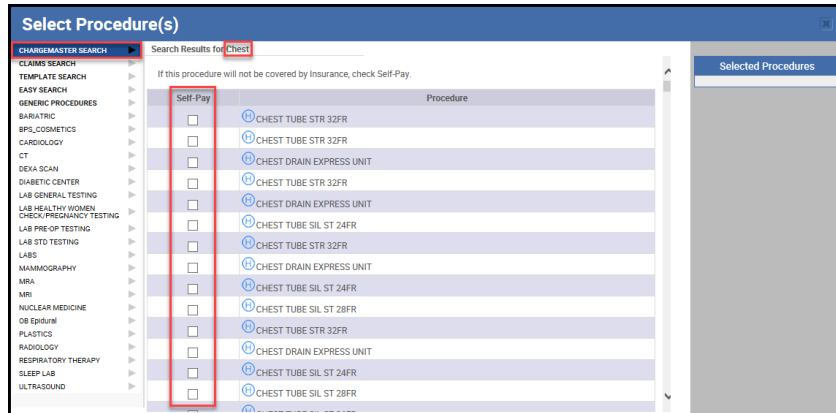
The total Estimate Results is a summation of the patient responsibility from the insured section combined with the patient responsibility from the Self-Pay section.



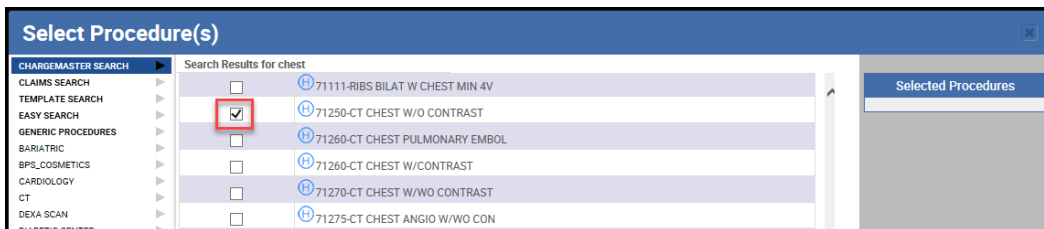


Chargemaster Search:

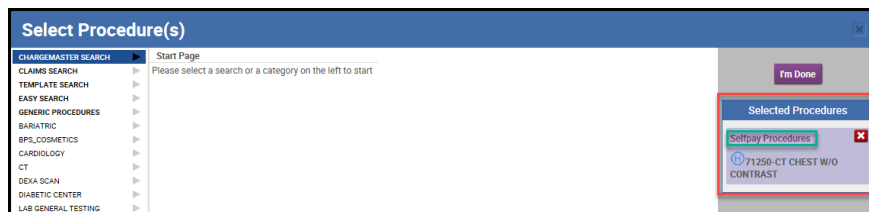
When using the chargemaster search either a code or description can be entered as the search criteria. In the example below the word 'chest' was used to produce the results. When this setting is enabled users will see a new column with a check box that allows them to select the line item they wish to run as self-pay.

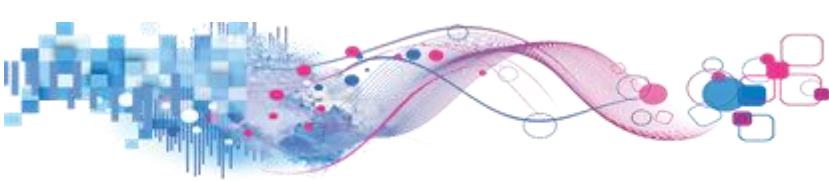


The user will click on the check box, and then on the procedure line to add it to the Selected Procedures column.

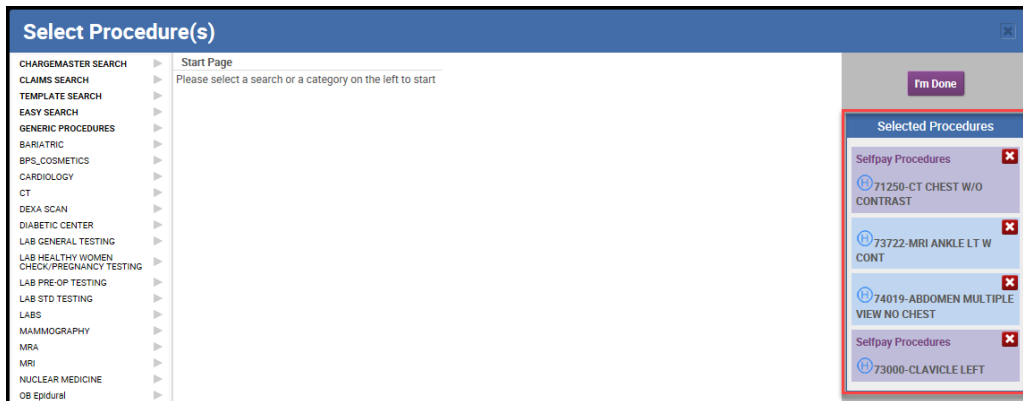


The Selected Procedures column will display all line items that have been selected as Self-Pay in their own section and in a different color than those items that will be processed with insurance.



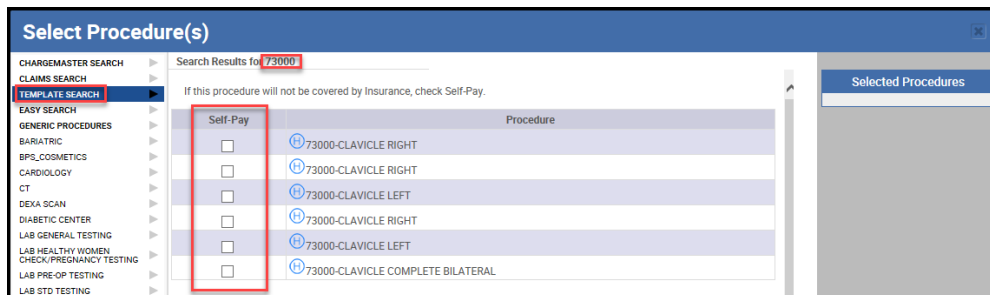


When both self-pay line items and items that are to be processed by the insurance are used the display will be similar to what is seen below. Items in purple will be processed as self-pay and items in light blue will process to the insurance loaded on the estimate.



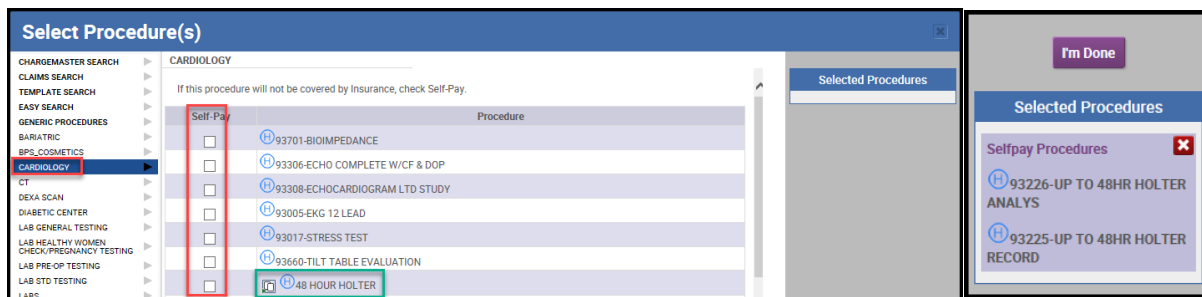
Template Search:

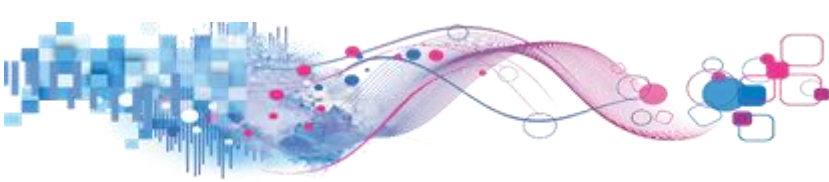
When using Template Search the user will be presented with a display very similar to what is seen when using the Chargemaster Search. The only difference will be that in this instance only existing templates are being included in the search. The user will use the same process to select and identify line items that should be priced as self-pay. Items will display in the Selected Procedures column exactly as they did with the Chargemaster Search. In this example, we searched for '73000'.



Templates:

When using templates, when this feature is enabled the Self-Pay selection criteria will also be displayed and work in the same fashion as described above. It is important to remember that if the templates have multiple line items they will all be brought across as Self-Pay if that template is selected.





Estimate Screen (CDM, Template Search and Template Menu):

Once all procedures are selected the user should select “I’m Done” to process the estimate. The estimate screen will now display two new sections.

Services Covered by your Insurance

The first section will be all charges that will be processed by the insurance company. If there are any applicable discounts being offered to insured patients, they will be listed here as well. Due to the nature of the applicable discounts and difference in messages between insured and self-pay estimates two PDFs will normally be printed for patients that are having split services.

Services covered by your Insurance

Charge Code	Service Definition	Charge Description	Svc Charge	Adj Charge	Quantity	Total
73721 614	CT/MRI Imaging	MRI ANKLE LT WO CONT	\$2,933.34	\$1,466.67	1	\$1,466.67
73725 616	CT/MRI Imaging	MRA LOWER EXT W CONT BIL	\$5,496.65	\$2,748.33	1	\$2,748.33
Total Charges						\$4,215.00

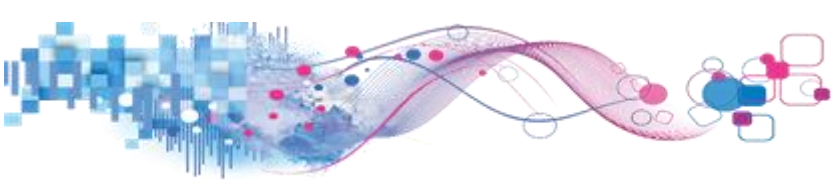
Discounts

Patient Responsibility	Discount	Savings	Amount Due
\$2491.50	10%	\$249.15	\$2,242.35

Benefits

Service Categories	CT/MRI Imaging >
Payer	Primary
Total Adj Charges	\$4,215.00
Co-Pay	\$300.00
Co-Insurance	10.0%
Individual Deductible	\$2000.00
Individual Deductible Remaining	\$2000.00
Family Deductible	\$3000.00
Family Deductible Remaining	\$3000.00
Individual Out of Pocket	\$7350.00
Individual Out of Pocket Remaining	\$7155.49
Family Out of Pocket	\$12300.00
Family Out of Pocket Remaining	\$12105.49
Estimated Patient Responsibility	\$2,491.50

English ▾
Print Estimate



Self-Pay Services

The second section that will display are for those services that are not covered by insurance. Any applicable discounts for your self-pay services will display and be applied. You may print the self-pay estimate by clicking on the Print Estimate button.

Self-Pay Services

Charge Code	Service Definition	Charge Description	Svc Charge	Adj Charge	Quantity	Total
93226 731	Hospital Outpatient	UP TO 48HR HOLTER ANALYS	\$1,132.07	\$1,132.07	<input type="text" value="1"/>	\$1,132.07
93225 731	Hospital Outpatient	UP TO 48HR HOLTER RECORD	\$1,012.71	\$1,012.71	<input type="text" value="1"/>	\$1,012.71
72191 352	Hospital Outpatient	CT ANGIO PELVIS W CONT	\$4,254.72	\$4,254.72	<input type="text" value="1"/>	\$4,254.72
Total Charges						\$6,399.50

Self-Pay Discounts

Patient Responsibility	Discount	Savings	Amount Due
<input type="text" value="\$6399.50"/>	Self-Pay 40%	\$2,559.80	\$3,839.70
<input type="text" value="\$3839.70"/>	Prompt-Pay 10%	\$383.97	\$3,455.73
<input type="text" value="\$6399.50"/>	Cosmetics 0%	\$0.00	\$6,399.50

English Print Estimate

All remaining portions of the Estimate Screen will remain the same.